

## Data Support Specialist (Full-time)

### Description:

Motion Metrics International is a high-tech private corporation located on the campus of the University of British Columbia that designs, develops, and deploys advanced monitoring solutions for heavy-duty industries. Our products combine custom-designed rugged hardware and “embedded + cloud-based” software to address some of the most challenging problems in the mining industry by using imaging and other sensor technologies.

We are seeking an enthusiastic, hardworking data support specialist to fill an entry-level data-entry and labeling position. Applications should demonstrate strong attention to detail and possess an ability to use computer software to effectively identify and modify large quantities of images on a consistent basis. The successful applicant will work independently with limited guidance and will routinely communicate with and take direction from the technical Support team to understand the task requirements.

### Responsibilities:

- Communicate effectively with team leads to acquire and understand the requirements for data entry.
- Connect to Client servers on industrial sites and grab performance data for evaluation, report preparation, and support.
- Use software applications and exercise visual judgement to select images from our systems; highlight and label various objects within image frames.
- Modify labeled images as necessary and prepare reports for customers.
- Based on image observations, identify different behaviours on our systems; fill out tables with the relevant information and create support tickets for further troubleshooting.
- Create and maintain support documentation.
- Perform other duties as assigned.

### Required Skills:

- Fluent in English with excellent spoken and written communication skills.
- Ability to operate under minimal supervision and with direction from multiple leads.
- High attention to detail.
- Ability to process high volumes of data accurately and consistently.
- Exceptional time management and organizational skills.
- Ability to work in a fast-paced, deadline-driven environment and to adapt to changing priority schedules.
- Proficient in using Windows, Jira, My SQL, MS Office suite (Word, Excel, Outlook).
- High school diploma or post-secondary degree preferred.

Motion Metrics International Corp offers a generous compensation package and benefits, as well as a fun and driven work environment and culture. Interested candidates please submit your resume with cover letter to [careers@motionmetrics.com](mailto:careers@motionmetrics.com). Due to the high volume of applications we receive, only those selected for an interview will be contacted. Thank you.